Rio Tan & Cryotherapy is committed to the health and safety of its customers and employees and has developed the following plan in accordance with current CDC guidelines and government mandates and policies.

Rio Tan & Cryotherapy will be implementing the following mitigation strategies:

Personal Protective Measures

* Employees and customers are required to follow proper handwashing guidelines –
  + All employees have been instructed on the proper way to wash hands as recommended by the CDC:
    - Wet your hands with clean, running water
    - Lather your hands completely with soap
    - Scrub for at least 20 seconds
    - Rinse your hands well
    - Dry with a clean towel or by air drying
  + All employees are required to wash their hands or use hand sanitizer (if hands are not visibly soiled) every 60 minutes or after the following activities: using the restroom, sneezing, touching the face, blowing the nose, cleaning, sweeping, mopping, smoking, eating, drinking, entering and leaving the store, going on break, and before or after starting a shift.
  + Customers are required to wash their hands and/or use hand sanitizer before and after use of services.
* Employees are required to wear gloves when in direct contact with customers and cleaning/sanitizing storewide.
* Employees and customers are to follow proper respiratory hygiene/cough etiquette at all times.
* Employees and customers are required to wear masks or cloth face coverings while in the store.
* Employees will be required to call the owner if displaying a cough, shortness of breath or other known symptoms of COVID-19 or a temperature above 100.0°F.
  + The employee will be assessed and, if necessary, reassigned to a non-public contact role or prohibited to come to work.
  + The employee, if necessary, will be directed towards medical care and provided with resources and recommendations based on CDC and local health authority guidelines.

Social Distancing

* Employees and customers are required to practice physical distancing by standing at least 6 feet away from others while in the lobby and accessing services.
* The store is currently allowing no more than 10 people at a time in the store (including employees).
  + Once the maximum of 10 people is reached the store will use a one in, one out policy.
* Physical layouts have been changed to ensure appropriate distancing:
  + Markers on lobby floor indicate where customers waiting for service are to stand.
  + All chairs will be removed from the lobby, with the exception of the Normatec chairs.
  + Normatec chairs are available only to customers using the service and will be at least 6 feet away from each other.

Environmental Cleaning

* A cleaning product that meets EPA guidelines will be used to clean and sanitize the store, including tanning beds, Normatec equipment, and cryotherapy equipment.
* Cleaning of frequently touched surfaces will occur every 15 minutes, to include:
  + Doorknobs, door handles
  + Counters, tabletops, shelves in rooms
  + Bathroom fixtures
  + Light switches, radios in rooms
  + Computer, keyboard, phone, printer, credit card machine
* All lotion bottles will be sanitized upon return by the customer and before being stored.
* The store will be mopped with a bleach solution twice daily.
* All items used by customers (robes, socks, gloves, eyewear, towels) will be laundered or cleaned after each use according to manufacturer’s guidelines.

If Rio Tan & Cryotherapy is alerted to a presumptive case of COVID-19 in an employee or customer, it will work with the SNHD to follow the appropriate actions recommended.