



Nevada Unemployment Insurance for CLAIMANTS

COVID-19 coronavirus FAQ **updated 3/20/2020**

How do I file for Unemployment Insurance benefits?

File a claim online using the Claimant Self Service (CSS) at ui.nv.gov. The telephone claim center is available *only* if you are not able to file online. Staff assisted filing is available but you may experience excessive wait times due to the current high volume.

Can I file a claim in person?

No. There are no in-person claim filing methods. All JobConnect offices are temporarily closed as well.

Will I qualify for unemployment benefits if the coronavirus (COVID-19) causes my employer to shut down operations or lay-off workers?

Yes. Unemployment Insurance benefits may be available for eligible individuals who are out of work and no longer receiving pay from their employer as a consequence of COVID-19, unless other eligible.

Can I file for unemployment benefits if I am not working but I am still receiving my pay?

No. Workers who are still receiving their pay are not considered unemployed and are not eligible for benefits.

Would I be eligible for benefits if I am not working but still receiving pay for accrued sick leave or vacation hours?

No. Benefits are available for individuals who are not receiving pay from their employers through no fault of their own. If you are still receiving pay from your employer, you are not considered unemployed.

How do I cancel my claim if I filed one but don't need it or want it?

Simply, do nothing. Do not file any weekly claims. There is no need to contact the Division.

If my hours are reduced, am I eligible for any unemployment benefits?

Depends. If a person is still employed, but the regular hours of work have been reduced, depending on the number of hours that have been reduced and the amount of earning for the week, the person may be eligible for reduced UI benefits. If you still are receiving more than \$469 gross earnings per week, you will not be eligible.

Do I still have to search for work during this crisis?

No. An executive order issue by Governor Sisolak waives all work search requirements for those who are currently filing for Unemployment Insurance benefits.

How long do work search waivers last?

Work search waivers are good through April 16, 2020 at this time. These waivers are automatically applied to claims.

Am I eligible for unemployment benefits if I am self-employed and am unable to work during the crisis?

No. Currently, there is no program available through UI to assist self-employed workers.

Are there any extensions available?

No. If this changes, we will update this information as soon as possible.

Are there any ‘special’ programs available other than regular UI for those affected by COVID-19?

No. If this changes, we will update this information as soon as possible.

Where do I get additional information?

Detailed information on Unemployment Insurance benefits can be found at ui.nv.gov by selecting the link for [Nevada Unemployment Insurance Facts for Claimants booklet](#) or by watching the [filing tutorial videos on YouTube](#).

How do I end my claim after I return to work?

If you have returned to work, simply stop filing your weekly claims. It is not necessary to contact the Division to stop your benefit payments.